**Marketing data-warehouse**

Designed, initially developed and managed data warehouse. This was used by marketing teams for segmentation and analysis.

* Data warehouse consisted of 3 main tiers; data-landing zone, data warehouse itself and reporting layer.
* Data warehouse consisted of about a maximum of approximate 20 sources.
* Managed on-going development of data warehouse
* Data warehouse was interrogated by marketing users via Business Objects. Managed the implementation and support of this application.

**Data marts**

Managed development of a number of smaller data marts.

**Who I managed**

Managed off-shore India-based development team comprising 3 developers and 1 tester.

Managed contact developers as required for specific projects

Managed application support analyst and, for a short period, a business analyst

**What managing development involved**

Created technical documentation from requirements supplied by BA.

Briefed technical documentation into developers and tester.

Set up and managed tasks on Jira.

Ran daily “stand-ups”.

Defined development work-flow and ensured it was followed

Removed blockers as they arose.

**Resource management**

**Involvement in analytics platform**

Analytics platform was a big-data solution ultimately intended to replace data warehouse.

Defined development workflow and set up in Jira.

Defined Git workflow.

**GDPR activities**

Managed application of